



EXTENDED LIABILITY TRANSIT COVER

WWW.YES2SHIP.COM

Please be aware that both Yes 2 Ship Ltd (BIFA Standard T&Cs latest edition) and the Airlines Standard Terms & Conditions of Trading strictly limits the maximum compensation you will receive in the unlikely event that your shipment is either lost or stolen whilst in transit.

You can purchase additional **“Extended Liability – Loss Cover”** at a cost of £25 per £1000 of cover required (Maximum Cover £5000).

Cover must be purchased at the time of booking and terms and conditions apply.

THIS COVER IS RECOMMENDED

In the unlikely event of you having a problem, please see the following guidelines.

HOW DO I MAKE A CLAIM?

As soon as you believe there is a problem, you should let us know immediately by email. Let us know which of your boxes you have received and what information you have been given locally. It is likely in most scenarios that the boxes have become separated whilst in transit, so we will run a trace on all the boxes in your shipment with the aim of quickly establishing their location. Notification of an incomplete delivery must be made within 5 days of receipt of the first part delivery of your shipment.

HOW MUCH WILL I RECEIVE IN THE EVENT OF A CLAIM?

A maximum of £5,000 per consignment (dependant on cover purchased) and £500 in respect of any single item. Limited to the actual value of the goods lost, as ascertained by reference to its' replacement, resale or fair market value at the time and place of collection, or value declared on your packing list, whichever is less. In no event shall such value exceed the original price that you paid for this item, plus 10%.

HOW LONG WILL IT TAKE BEFORE I RECEIVE PAYMENT?

It can take some time for us to establish that something is definitely lost, hopefully your box has only been miss-routed and will be delivered to you once located by the carrier. The process of searching the various locations en route can take 2-3 months or more, depending on the destination.

THERE IS SOMETHING MISSING FROM MY BOX.

This is not covered under the terms of this cover or our standard cover. The reason for this is that neither we nor our agents or carriers have packed the boxes, or checked the contents, otherwise we would leave ourselves open to fraudulent claims.

THERE IS SOMETHING BROKEN IN THE BOX

This is not covered under the terms of this cover or our standard cover. Packing the boxes is your responsibility and you must ensure the contents are well protected in a manner suitable for the journey and the nature of the items being sent.

SPECIFIC EXCLUSIONS FROM COVER

Claims for breakage or damage will not be accepted under any circumstances. The following articles are specifically excluded from all cover: glass, porcelain, pottery or any other items comprising of glass or ceramic; laptop computers or other portable electronic devices, including digital cameras, mobile phones, video/DVD players, music players and televisions; jewellery; musical instruments; artwork; film; photographic images (including negatives); and suitcases, cases, bags, instrument cases and the like when used as external packaging.

PART SHIPMENT CLAIM

If only part of a shipment is lost or stolen in transit either the actual value of the item lost (as declared on the shippers original packing list) or the “average carton, cases or containers” value, as calculated by the overall cover purchased divided by the number of cartons / cases / containers whichever is lesser will be used to establish the maximum value of claim. Example : If £1000 of cover is purchased and two cases are shipped, but only one is lost in transit then the maximum compensation payable would be £500 unless the declared value of the lost is less, under which circumstances the lesser amount would be paid.

Email: admin@yes2ship.com
Call us today on Tel 0208 754 9000

Free Advice and a Competitive Quotation
BIFA latest trading conditions apply.

